

**SEFL\SECT\MS\21-22\08** April 14, 2021

**BSE Limited** Corporate Relationship Department Phiroze Jeejeebhoy Towers Dalal Street, Fort Mumbai – 400 001 Fax: 022-2272 2037/2039/2041/3121 National Stock Exchange of India Limited

Exchange Plaza, 5th Floor Plot No. C/1, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 Fax: 022-2659 8237/38; 2659 8347/48

Dear Sirs,

## Sub: Investor Complaints – Quarter ended on 31st March, 2021

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith the Statement on Investor Complaints as furnished by Registrar and Share Transfer Agents for the Quarter ended on 31st March, 2021.

This is for your information and record.

Thanking you,

Yours faithfully, For **Srei Equipment Finance Limited** 



Ritu Bhojak Company Secretary FCS 8532

Encl.: as above

Srei Equipment Finance Limited CIN U70101WB2006PLC109898 Head Office: Y-10, Block - EP, Sector - V, Saltlake City, Kolkata - 700 091 Tel: +91 33 6639 4700 Fax: +91 33 6602 2600 Email: <u>sefpl@srei.com</u>Website: <u>www.srei.com</u> Registered Office: 'Vishwakarma', 86C Topsia Road (South), Kolkata - 700 046



KFPL/SEFL/RIS/IGR/MAR/2021 Date: April 07, 2021

Srei Equipment Finance Limited Y-10, Block EP, Salt Lake City, Sector - V, Kolkata - 700 091

Kind Attn: Mr. Samir Kejriwal (SVP - Treasury)

Dear Sir,

Unit: Srei Equipment Finance Limited

Sub: Investor Grievance for the Period from 01.01.2021 – 31.03.2021 for Debentures/ Bonds

Pursuant to Regulation 13(3) of (SEBI Listing obligations and Disclosure Requirements) Regulation, 2015. We are hereunder providing the status of investor complaints with respect to debentures/ Bonds for the quarter ended March 31, 2021.

Description	Total
Number of Investor Complaints Pending at the beginning of the Quarter	03
Received During the Quarter	448
Resolved Queries during the Quarter	445
Unresolved Queries at the end of the Quarter	06

## Break-up of Investors' Grievances received during the quarter 31.03.2021:

Non Receipt of Interest Warrant	:	371
Non Receipt of Redemption Warrant	:	46
Non Receipt of Refund/Int. On Application	:	02
Non Receipt of Certificate	:	01
Allotment Related	:	02
Interest Statement	:	01
Srei First Account Related	:	01
Wrong Credit	:	01
Revalidation	:	02
Transmission	:	01
Miscellaneous	:	10
Scores/BSE Complaints	:	10
Total	:	448

Thanking you,

Yours Faithfully For KFin Technologies Pvt. Ltd.

Jule

Chandra Shekhar C Deputy Manager

## **KFin Technologies Private Limited**

Registered & Corporate Office

"Selenium Tower-B", Plot No. 31 & 32, Gachibowli, Financial District, Nanakramguda, Serilingampally, Hyderabad - 500032,

Telangana.



KCPL/SEFL/QTR/MAR-21

The Company Secretary Srei Equipment Finance Limited Kolkata

Dear Sir / Madam,

Status of complaints from Equity holders for the period January 1, 2021 to March 31, 2021

Particulars	No. of Complaints
Complaints pending as on January 1, 2021	Nil
Complaints received during the period	Nil
Complaints resolved during the period	Nil
Complaints pending as on March 31, 2021	Nil

For KFin Technologies Private Limited

Phane mounta buo

Hanumantha Rao Patri Senior Manager

Place: Hyderabad Date: 06-04-2021

KFin Technologies Private Limited

(Formerly known as "Karvy Fintech Private Limited") Registered & Corporate Office

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032. Ph : +91 40 6716 2222, 7961 1000 | https://www.kfintech.com | CIN : U72400TG2017PTC117649



## S K INFOSOLUTIONS PVT LIMITED

CIN ND: U72300W81999PTC090120 (SEBI Approved Registrars & Share Transfer Agents with Connectivity of NSDL & CDSL) D/42 KATJU NAGAR, GROUND FLOOR, (Near: South City Mall) JADAVPUR,KOLKATA PIN-700032 Telephone No: 033-24120027 & 033-24120029 Fax No 033-24120027 Email id :contact@skcinfo.com and skcdilip@gmail.com Website:www:skcinfo.com

Ref :SKC/srei/STATUS NCD/-01-01-2021 TO 31-03-2021. Date : 31.03.2021

M/S SREI EQUIPMENT FINANCE LIMITED PLOT NO-Y-10, BLOCK-EP, SECTOR-V. SALTLAKE CITY KOLKATA PIN-700091

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Dear Sir,

- Re : Status of Investors' Complaints for the quarter ended 31.03.2021. (NCD)
- 1. No. of investor complaints pending at the = N-I-1 beginning of the quarter
- 2. No of investor complaints received during = NIL the quarter (01-01-2021 TO 31-03-2021)
- 3. No.of investor complaints disposed off during = NIL the quarter (01-01-2021 TO 31-03-2021)
- 4. No.of investor complaints lying unresolved at = N.A the end of the quarter

Thanking you,

For S K Infosolutions Pvt Ltd DB charya 110N Director