



SIFL/SECT/SP/19-20/125  
October 19, 2019

The Secretary  
**BSE Limited**  
Phiroze Jeejeebhoy Towers  
Dalal Street, Mumbai - 400 001  
Fax: 022-2272 2037/2039/2041/3121  
**BSE Scrip Code: 523756**

**National Stock Exchange of India Limited**  
Exchange Plaza, 5th Floor, Plot no. C/1, G Block  
Bandra-Kurla Complex, Bandra (E)  
Mumbai - 400 051  
Fax: 022-2659 8237/38; 2659 8347/48  
**NSE Symbol: SREINFRA**

Dear Sir,

**Sub: Investor Complaints – Quarter ended on 30th September, 2019**

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith the Statement on Investor Complaints as furnished by Registrar and Share Transfer Agents for the Quarter ended on 30th September, 2019.

This is for your information and record.

Thanking you.

Yours faithfully,  
For **Srei Infrastructure Finance Limited**

*Sandeep K. Lakhota*

**Sandeep Lakhota**  
Company Secretary  
FCS 7671



Encl.: as above

**Srei Infrastructure Finance Limited**

CIN: L29219WB1985PLC055352

Registered Office : 'Vishwakarma' 86C, Topsia Road (South), Kolkata - 700 046

Tel.: +91 33 22850112-15, 61607734 Fax: +91 33 2285 8501/7542

Website: [www.srei.com](http://www.srei.com)

Email: [corporate@srei.com](mailto:corporate@srei.com)

KFPL/SREI/IGRPT/RIS  
October 3, 2019

**Srei Infrastructure Finance Limited**  
"Vishwakarma",  
86C, Topsia Road (South)  
Kolkata – 700046

**Kind Attn : Mr. Sandeep Lakhota, Company Secretary**

Dear Sir,

**Unit : Srei Infrastructure Finance Limited**  
**Sub : Investor Grievance as on 30.09.2019 for Equity shares**

Pursuant to Regulations 13(3) of SEBI (Listing obligations and Disclosure Requirement) Regulation, 2015 we are hereunder providing the Status of Investor Complaints with respect to the equity shares for the Quarter ended September 30, 2019.

Description	Total
Number of investor complaints pending at the beginning of the quarter	NIL
Received during the Quarter	42
Disposed of during the Quarter	42
Unresolved at the end of the Quarter	NIL

**Break-up of Investors Grievances received during the Quarter 01.07.2019 to 30.09.2019.**

Dividend	:	24
Share Certificates	:	2
Annual Report	:	16
Electronic Credit	:	0
SCORES	:	0
<b>Total</b>	<b>:</b>	<b>42</b>

Thanking You,

Yours faithfully,  
For KARVY FINTECH PVT LTD

  
S V Raju  
Deputy General Manager

**Karvy Fintech Private Limited (KFPL)**  
(Formerly known as KCPL Advisory Services Private Limited)

**Registered & Corporate Office**

"Karvy Selenium Tower-B", Plot No. 31 & 32, Gachibowli, Financial District, Nanakramguda, Serilingampally, Hyderabad - 500032, Telangana.

KFPL/SIFL/RIS/IGR/SEP/2019

Date: Oct 14, 2019

Srei Infrastructure Finance Limited  
 Vishwakarma,  
 86C Topsia Road,  
 Kolkata - 700046

Kind Attn: Mr.Sandeep Lakhotia, Company Secretary

Dear Sir,

Unit: Srei Infrastructure Finance Limited  
 Sub: Investor Grievance for the Period from 01.07.2019 to 30.09.2019 for Debentures/ Bonds

Pursuant to regulation 13(3) of SEBI Listing obligations and Disclosure Requirement (LODR) Regulation, 2015. We are hereunder providing the status of investor complaints with respect to debentures/ Bonds for the quarter ended September 30, 2019.

Description	Total
Number of Investor Complaints Pending at the beginning of the Quarter	02
Received During the Quarter	145
Resolved Queries during the Quarter	137
Unresolved Queries at the end of the Quarter	10

**Break-up of Investors' Grievances received during the quarter 30.09.2019:**

Non Receipt of Interest Warrant	:	119
Non Receipt of Redemption Warrant	:	06
Non Receipt of Electronic Credits	:	01
Non Receipt of Securities	:	11
Non Receipt of Tax deduction certificates (TDS)	:	03
Status of Applications Lodged For Public Issue(S)	:	05
Score Complaints	:	00
<b>Total</b>	<b>:</b>	<b>145</b>

Thanking you,

Yours Faithfully  
 For Karvy Fintech Pvt.Ltd.

Chandra Shekhar C  
 Deputy Manager



**Karvy Fintech Private Limited (KFPL)**  
 (Formerly known as KCPL Advisory Services Private Limited)

Registered & Corporate Office

\*Karvy Selenium Tower-B\*, Plot No. 31 & 32, Gachibowli, Financial District, Nanakramguda, Serilingampally, Hyderabad - 500032, Telangana.  
 Ph : +91 40 6716 2222, 3321 1000 | www.karvyfintech.com | CIN : U72400TG2017PTC117649