Format for investors complaints' data: Public issue of debt securities

Data for every month ending – March 2022

Sr. No.	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	4	4	0	0	3
2	SEBI (SCORES)	-	-	-	-	-	-
3	Stock exchanges (if relevant)	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-
5	**Grand Total**	**0**	**4**	**4**	**0**	**0**	**3**

Trend of monthly disposal of complaints for the financial year: 2021-2022

Sr. No.	Month	Carried forward from previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1	April, 2021	0	1	1	0
2	May, 2021	-	-	-	-
3	June, 2021	0	2	2	0
4	July, 2021	-	-	-	-
5	August, 2021	0	1	1	0
6	September, 2021	-	-	-	-
7	October, 2021	-	-	-	-
8	November, 2021	0	1	1	0
9	December, 2021	-	-	-	-
10	January 2022	0	1	1	0
11	February 2022	0	0	0	0
12	March, 2022	0	4	4	0
	Grand Total	**0**	**10**	**10**	**0**

^ *Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.*
* *Inclusive of complaints of previous months resolved in the current month.*
# *Inclusive of complaints pending as on the last day of the month.*

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during particular year	Pending at the end of particular year
1	2019-20	0	2	2	0
2	2020-21	0	1	1	0
3	2021-22	0	10	10	0
	Grand total	**0**	**13**	**13**	**0**