

Srei Infrastructure Finance Limited

Whistle Blower Policy

Whistle Blower Policy			
Version	Owner	Approved by	Approval Date
1.0	CHRO	Board of Directors	7th August, 2024
2.0			29th October, 2025



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1. Purpose/ Scope

Section 177(9) of Companies Act 2013 provides for establishment of Vigil Mechanism in a Company for Directors and employees to report genuine concerns.

RBI's Scale Based Regulation dated 22nd October 2021 under para no. 3.2.3 Governance Guidelines states that NBFCs shall formulate a whistle blower mechanism for directors and employees to report genuine concerns.

Further pursuant to Master Directions on Fraud Risk Management in Non-Banking Financial Companies (NBFCs) (including Housing Finance Companies) dated 15th July 2024, in case of Whistle Blower complaints on possible fraud cases / suspicious activities in accounts(s), the Company shall follow the mechanism and procedure as mentioned in this Policy and shall ensure appropriate conclusion of the same.

In pursuance of the aforementioned provisions, this Vigil Mechanism and Whistle Blower Policy ('this Policy') has been formulated by the Company and approved by the Board of the Company.

- i. To provide a Vigil Mechanism and an opportunity for directors, employees all stake holders of the Company (business partners, vendors and customers) to blow Whistle against and to report concerns about unethical behaviour, actual or suspected fraud or violation of the company's code of conduct.
- ii. Policy provides an opportunity to the directors / the employees / all stakeholders of the company (business partners, vendors and customers) so as to encourage them to report any unfair practices if any and give all an avenue to raise their concerns.
- iii. To maintain the highest possible standards of ethical, moral and legal business conduct and the company's commitment to open communication, in case they observe unethical and improper practices or any other wrongful conduct in the Company.
- iv. To provide all necessary safeguards for protection of directors, employees and all stakeholders from reprisals or victimization and to prohibit managerial personnel from taking any adverse personal action against those directors or employees because of the directors' or employees' good faith or bona fide intention for disclosure of alleged wrongful conduct to the audit committee. Any director or employee who discloses and subsequently suffers an adverse personal action, as a result, is subject to the protection of this Policy.

2. Definitions

A. Alleged Wrongful Conduct

A violation of the law, Infringement of Company's rules, misappropriation of monies, actual or suspected fraud, mismanagement of affairs, financial irregularities, any infringement of SIFL's Code of Conduct and business ethics, substantial and specific danger to public health and safety or abuse of authority.



B. Whistle Blower Committee

Means a Committee comprising of Senior Executives of the Company appointed to investigate into Protected Disclosures from Whistle blower as directed by the Chairperson of the Audit Committee, maintaining records thereof of the investigation, placing the same before the Audit Committee for its disposal and informing the Whistle Blower the result as directed by the Audit Committee. The constitution of the Whistle Blower Committee is attached in Annexure A.

C. Audit Committee

A Committee constituted by the Board of Directors of the Company in accordance with the guidelines of Companies Act, 2013. The Board of Directors has constituted the Audit Committee; constitution is attached in Annexure B.

D. Board

Means the Board of Directors of the Company.

E. Code

Means Code of Conduct (for Directors and Senior Executives) adopted by Srei Infrastructure Finance Limited.

F. Employee

Means all the present employees and Directors of the Company (whether working in India or abroad).

G. Protected Disclosure

Means a concern raised by the Whistle blower of the Company, through written communication and made in “Good faith” which discloses or demonstrates information about an unethical or improper activity with respect to the Company. It should be factual and not speculative or in the nature of an interpretation/conclusion and should contain as much specific information as possible to allow for proper assessment of the nature and extent of the concern.

“Good Faith” shall mean the belief of the Whistle blower that the Complaint is true, correct and without malice, which shall be deemed lacking when the Whistle blower does not have personal knowledge of the facts for the Complaint, or where the Whistle Blower knew or reasonably should have known that the complaint is malicious , false or frivolous or where the Whistle blower failed to exercise due care while making a Complaint under the policy.

H. Subject

Means a person or group of persons against or in relation to whom a Protected Disclosure is made or evidence gathered during an investigation.

I. Whistle Blower

Is a Director /employee / vendors / customers / business partners/ advisors / consultants who makes a Protected Disclosure under this Policy and also referred in this policy as complainant. No allegation of wrongdoing against a Subject(s) shall be considered as



maintainable unless there is good evidence in support of the allegation.

J. Investigators

Refers to the persons including an external service provider authorized appointed, consulted, or approached.

3. Procedures/Process Standards/ Guidelines/ Related Documents

A. Protected Disclosure

- i. All Protected Disclosures should be addressed to the Chairman of the Audit Committee directly as follows:
 - by email at nsivaraman@5ef.in; or
 - by letter addressed to the Chairman of the Audit Committee, marked “Private and Confidential” and delivered to the address “Srei Infrastructure Finance Limited, ‘Vishwakarma,’ 86C Topsia Road (South), Kolkata - 700 046”.
- ii. Protected Disclosures should be reported in writing so as to ensure a clear understanding of the issues raised and should either be typed or written in a legible handwriting in English or in Hindi. The protected disclosure shall include:
 - a. name , address & contact number of the Whistle Blower;
 - b. name(s) of the Subject(s)/employee(s) against whom or in relation to whom a Protected Disclosure is made and his / her / their designations(s), if known;
 - c. nature and detailed facts of the alleged wrongful conduct;
 - d. information or copy(ies) of the documentary proof or evidence in support of the Complaint, if any;
 - e. the impact / effect, either monetary or otherwise , on the Company , if possible; and
 - f. a confirmation by the Whistle Blower that he / she is willing to substantiate the alleged wrongful conduct referred to in the protected disclosure, appear and testify before the Investigator(s), as and when called by the investigator(s) and otherwise co-operate in the investigation.
- iii. The Protected Disclosure may be forwarded by email or by way of a letter which shall bear the identity of the Whistle Blower. Anonymous disclosures will not be entertained.
- iv. If a protected disclosure is received by any Executive(s) of the Company other than the Chairperson of the Audit Committee or any of its members, the same should be forwarded to the Chairperson of the Audit Committee for further appropriate action. Appropriate care must be taken to keep the identity of the Whistle Blower(s) confidential.

B. Investigation and Reporting

The Whistle Blower Committee should investigate on the protected disclosure which is against Employee(s) whose position is two or more level below the Managing Director &



CEO and as forwarded by the Chairperson of the Audit Committee. The Chairperson of the Audit Committee or any member thereof as may be specified in writing by the Chairperson of the Audit Committee should investigate on the protected disclosure that do not fall under the above.

- i. The Whistle Blower Committee should submit the report to the Chairperson of the Audit Committee within 1 month of the complaint being forwarded by the Chairperson of the Audit Committee to the Whistle Blower Committee.
- ii. On submission of the report, by the Whistle Blower Committee, the Chairperson of the Audit Committee shall discuss the matter with the Whistle Blower Committee. Thereafter, the Chairperson of the Audit Committee shall either
 - a) In case the Protected Disclosure is proved, accept the findings of the Whistle Blower Committee, and make recommendations to the management to take such Disciplinary Action as he may think fit and take preventive measures to avoid reoccurrence of the matter.
 - b) In case the Protected Disclosure is not proved, extinguish the matter; or
 - c) Depending upon the seriousness of the matter, Chairman of the Audit Committee may refer the matter to the Board of Directors with proposed disciplinary action/ countermeasures. The Board of Directors, if thinks fit, may further refer the matter to the Audit Committee for necessary action with its advice.
- iii. In case the Protected Disclosure is against Employee(s) one level below the Managing Director & CEO, the Chairperson of the Audit Committee or any member thereof as may be specified in writing by the Chairperson of the Audit Committee shall investigate on the protected disclosure.
- iv. The Chairperson of the Audit Committee or any member thereof as may be specified in writing by the Chairperson of the Audit Committee after investigation shall submit its report to the Audit Committee to deal with the same as the Audit Committee deems fit.
- v. In case the Subject is the Managing Director & CEO of the Company, the Chairperson of the Audit Committee after examining the Protected Disclosure shall forward the protected disclosure to other members of the Audit Committee if deemed fit.
- vi. The Audit Committee shall appropriately and expeditiously investigate the Protected Disclosure.
- vii. A complainant who makes false allegations of unethical & improper practices or about alleged wrongful conduct of the Subject to the Whistle Blower Committee or the Audit Committee shall be subject to appropriate disciplinary action in accordance with the rules, procedures, and policies of the Company.
- viii. The Subject shall co-operate with the Investigator(s) during the investigation and shall not interfere in the process of investigation. In the event the Subject interferes or causes any interference or attempts to cause any interference in the investigation



proceedings, he / she shall be subject to such disciplinary action as may be deemed appropriate in the circumstances.

C. Protection

The Company does not tolerate any form of detrimental / retaliation conduct taken by any person against the Whistle blower or any people who are involved in an investigation.

- i. No unfair treatment will be meted out to a Whistle blower by virtue of his/ her having reported a Protected Disclosure under this Policy. The Company, as a policy, condemns any kind of discrimination, harassment, victimization, or any other unfair employment practice being adopted against a Whistle blower. Complete protection will, therefore, be given to Whistle blower against any unfair practice.
- ii. The identity of the Whistle blower shall be kept confidential to the extent possible and permitted under law.
- iii. The company encourages all (as mentioned above) who have concerns about suspected misconduct to come forward and express the same without fear of punishment or unfair treatment.

Anonymous disclosures are not entertained as it would not be possible to interview the Whistle blower. However, when an anonymous Whistle blower provides protected disclosure that supports the complaint such as alleged perpetrators, location and type of incident, names of other personnel aware of the matter / issue, specific evidence, amounts involved etc. while choosing to maintain anonymity, then there are often sufficient grounds for the Company to evaluate.

Any other employee assisting in the said investigation or furnishing evidence shall also be protected to the same extent as the Whistle blower.

Example –

- a) Dismissal of an employee or alteration of an employee's position/duties to their disadvantages, or negative performance feedback that is not reflective of actual performance.
- b) Harassment, intimidation, or bullying; and
- c) Threats to cause detriment.

D. Disqualification from Protection

- i. Any abuse of the protection will warrant disciplinary action.
- ii. Protection would not mean protection from disciplinary action arising out of false or bogus allegations made by a whistle blower knowing it to be false or bogus or with a mala fide intention.



E. Access to Chairman of the Audit Committee

The Whistle Blower shall have the right to access the Chairman of the Audit Committee directly in exceptional cases as follows:

- i. by email at nsivaraman@5ef.in; or
- ii. by letter addressed to the Chairman of the Audit Committee, marked “Private and Confidential” and delivered to the address “Srei Infrastructure Finance Limited, ‘Vishwakarma’ 86C Topsia Road (South), Kolkata - 700 046”.

F. Secrecy/Confidentiality

The Whistle Blower, the Subject, the Whistle Blower Committee, and everyone involved in the process shall:

- i. Maintain complete and strict confidentiality/secrecy of the matter and proceedings.
- ii. Not discuss the matter with any person other than one required for enquiry/ investigation into the matter.
- iii. Discuss only to the extent required for the purpose of completing the process and investigations.
- iv. Not keep the papers unattended anywhere at any time.
- v. Keep the electronic mails/files under password.

If anyone is found not complying with the above, he/she shall be held liable for such disciplinary and punitive action as is considered fit.

The identity of the Whistle Blower (or any information which could identify you) shall be kept confidential and will only be shared where:

- The Whistle Blower provides consent; or
- The Company is permitted or otherwise required by law.

However, in certain circumstances the Company does not need the WBs consent to share the identity if:

- The information does not reveal the Whistle Blowers identity.
- We have taken all reasonable steps to reduce the risk that the WB will be identified from the information.

G. False or Misleading WB Disclosures

When making a disclosure, the Whistle blower is expected to have reasonable grounds to suspect the information being disclosed is true, however the Whistle Blower will not be subject to a penalty if the information turns out to be incorrect. The Whistle Blower must not make a report that he / she know is not true or is misleading. This may be a breach of our Principles of Business Conduct and will be considered a serious matter that may result in disciplinary action. There may also be legal consequences if the Whistle Blower knowingly makes a false report.



H. Dissemination/Communication of the Policy

The policy shall be widely disseminated on notice boards, including the policy in the employee handbook, / putting it on the internet. Briefings should be held with employees to communicate management's commitment to the policy and to explain how they can use it. Officers, managers and supervisors should be made responsible for ensuring the procedures are fully implemented within their areas of responsibility.

I. Reporting to Audit Committee

A quarterly report with the number of complaints received under this Policy and their outcome shall be placed before the Audit Committee by the Head-Internal Audit .

J. Reporting Responsibly

The whistle blower's role is that of a reporting party only. Whistle blowers are not investigators or finders of facts; neither can they determine the appropriate corrective or remedial action that may be warranted.

K. Notification

A Whistle Blower Policy cannot be effective unless it is properly communicated to employees.

The CHRO will ensure notification and communication of the existence and contents of this policy to all the existing and new employees.

L. Contact Details for Reporting Under this Policy

- i. Chairman of the Audit Committee:
Chairman, Audit Committee
Srei Infrastructure Finance Limited
'Vishwakarma' 86C Topsia Road (South)
Kolkata - 700 046
Email : nsivaraman@5ef.in

The contact details of the Members of Whistle Blower Committee are given in (Annexure A) annexed to this Policy. Any subsequent change in Annexure A to this Policy shall be deemed to be part & parcel of this Policy.

M. Retention of Documents

All protected disclosures in writing or documented along with the results of Investigation relating thereto, shall be retained by the Company for a period of 8 (Eight) years or such other period as specified by any other law in force, whichever is more.



N. Review

This policy shall undergo annual review by the Board from the date of approval of the policy or the date of the subsequent Board meeting after expiry of one year from the date of approval whichever is later. However, reviews and modifications at shorter intervals may be carried out, if deemed necessary by the organization, based on changes in the regulatory guidelines. Such changes shall be carried out through an inter-office memo after obtaining views from relevant stakeholders and approval from Managing Director & CEO. A summary of all such changes shall be tabled to the Board of Directors on a quarterly basis.



Annexure A

The contact details of the Members of the Whistle Blower Committee of Srei Infrastructure Finance Limited are as follows:

Minimum Quorum – 3 Members including the Managing Director & CEO

Name	Designation	Email Id
Mr.Hardayal Prasad	Managing Director & CEO	hardayal.prasad@srei.com
Mr.Subir Roy Chowdhury	CHRO	subir.roychowdhury@srei.com
Ms. Geetika Malhotra	Chief Transformation Officer	geetika.malhotra@srei.com
Mr. Manoj Kumar	Company Ssecretary & CCO	manoj.kumar@srei.com
Mr. Rajesh Agarwal	Chief Nodal Officer	rajesh.agarwal@srei.com

Annexure B

Audit Committee

Name	Position in the Commitee	Designation
Mr. N Sivaraman	Chairman	Independent Director
Mr. Sunil Srivastav	Member	Independent Director
Mr. Avinash Kulkarni	Member	Nominee Director
Ms. Anuradha Mitra	Member	Independent Director